

# Business Hub

Fact Sheet



Business support when you need it most



## A people-powered approach to supporting small businesses with expertise and integrity.

Business Hub has been designed with small businesses in mind. It offers up-to-date information, document templates, and expert guidance to help you navigate every stage of your growth. It's your comprehensive resource for business support, now with a host of new features designed to make it easier for you.

## Solutions for SMEs created and maintained by experienced solicitors and business advice experts.

Business Hub is an online service, brought to you by Markel. It's provided at no extra cost to you and is dedicated to helping you with questions that arise as part of running a business.



### A seamless interface

Explore an all-new interface with simplified navigation, improved content structure, and better ways to find what you need, fast.



### Dynamic and interactive templates

You can now access tailored content directly on the platform to save for future use.



### Smarter support at your fingertips

Easily access compliance guidance, business and legal templates, training modules, and our expert advice lines, all in one place.



### Tailored to your business

The platform adapts to you with personalised content, saved documents, and quick access to your favourites via My Hub.



### Clearer consultancy services

Understand and access additional Markel services with convenience.

Our resources for small business owners focus on common business scenarios, enabling you to learn about an issue and identify ways to address it.

We're continually adding more to the Business Hub, so be sure to check in regularly to find the latest guidance:



Employment



Business operations



Health and safety



Data protection



Debt recovery and insolvency



Dispute resolution



Property and assets



Personal



Landlord and tenant



Tax and VAT



Scotland and Northern Ireland

If you have any questions, you can contact us via email at [businesshub@markel.com](mailto:businesshub@markel.com)

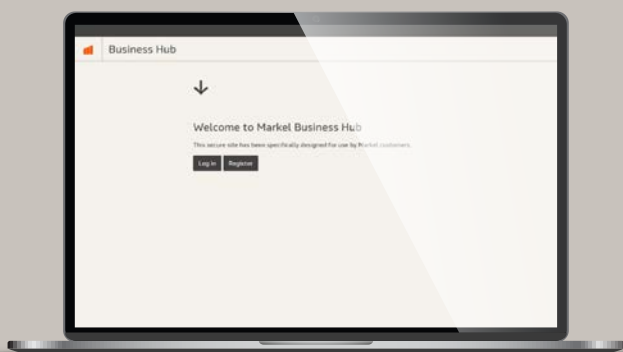


# How to access the Business Hub

In order to access the Business Hub, you will need to follow the guidance in your policy management information. Or follow these simple steps:

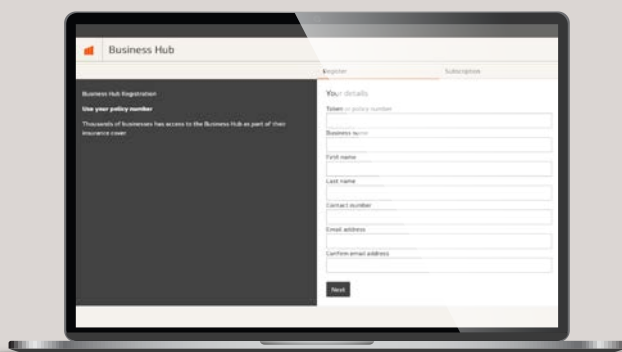
## Step 1

Visit [businesshub.markel.com](https://businesshub.markel.com)  
Click on the 'Register' button.



## Step 2

Enter your details in the registration form. When entering your token or policy number, as stated in your policy management information, remember that this is case sensitive.



## Step 3

We'll send you an activation email that will lead you to set up your password and 2 factor authentication.

## Step 4

Choose between setting up an email or SMS authentication to keep your account secure.  
**You're ready to go!**

## Tip: Save your favourites into 'My Hub'

When you find a document you know you'll use frequently, save it and access it through 'My Hub'.



## We're here to help

If you have any questions, you can contact us on 0345 351 0025, or email us at [businesshub@markel.com](mailto:businesshub@markel.com)

All information accurate at the time of production June 2025

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