

TESTIMONIALS

Having been quoted an excessive increase for our PI cover for the coming year with just a week to go before our cover ran out, we were under some pressure to find other quotes very quickly. Howden could not have been more helpful and professional in finding us an improved quote including a meeting with one of the leading insurance companies in order for us to put our case face to face, we will be very happy to continue our relationship with Howden in the future.

James Perris BSc. MRICS
Director

[De Villiers Chartered Surveyors](#)

Thank you very much for dealing with our professional indemnity insurance renewal this year. Your professional approach was welcome; our previous insurer's subsequent offer to reduce their quote by a half to match yours was not. All in all a pain free process that I will no longer dread.

Chris Dennis

[Harper Dennis Hobbs](#)

Thank you very much for handling our Professional Indemnity insurance renewal again this year. I was delighted with the result, obtaining for us a sector leading two year deal, and at a price that compares more than favourably with market rates. I am sure that market conditions will present us with a challenge at next renewal and am grateful to you for your advice in this regard. I would also like you to convey our thanks to your Claims Handling team, who continue to deal extremely effectively with any matters that arise. We are appreciative of the continuity of underwriting and the sustained high levels of service and support that Howden provide for us.

Susan Wilson
LLP Secretary

[Montagu Evans Chartered Surveyors](#)

I write to congratulate you and your team, particularly Lance Rigby, on continuing to handle our Professional Indemnity insurance in an exemplary way. Over the years you have obtained very competitive rates and on the rare occasions where we have had claims on our PI policy they have been dealt with extremely well. Our relationship goes back more than 25 years which is the best proof of your continuing high levels of service for us.

David Fletcher
Executive Director

[Fletcher King Chartered Surveyors](#)

From the outset we were impressed by the speed of Howden's response and the knowledge they have of our sector. Throughout the process they displayed a confident and constructive approach and the meetings they set up with potential insurers enabled us to fully explain our risk management procedures. The client service team were extremely helpful and we have no doubt that they will be fully supportive if we need their assistance. Howden eased us through what has in the past sometimes been an anxious period and the premium reduction was an excellent outcome.

Rob Bower
Director

[TBS&V](#)

At Lamberts we value both the expertise that Howden gives us in dealing with our Professional Indemnity Insurance renewal and the follow up support with any queries that may arise. As a Company specialising in the provision of secured lending valuations it has been very helpful to work with Matt Farman and Lance Rigby who have demonstrated a real interest in the company and acted as an excellent interface with our insurers.

Any questions that we have raised in respect of our insurance have been dealt with immediately and comprehensively. We value the traditional qualities of service that Howden provide to us.

Chris Roberts
Managing Director

[Lamberts Chartered Surveyors](#)

Howden have arranged our professional indemnity insurance since 2006 and we have always been impressed with their knowledge of our industry, service and premium. This has been further endorsed by their appointment as the RICS preferred UK PI Broker. We therefore have no hesitation in recommending them to other firms.

Neil Biffen
Chairman
[Greenslade Taylor Hunt](#)

Having recently established my own surveying practice I have found Howden to be extremely helpful and approachable throughout the whole process. In addition, the competitive premium level is vital for a new company.

Gemma Gosden
Partner
[GGPM Ltd](#)

Thank you to Emma Vigus and Sue Taylor for their very professional advice and service, brokering PI Insurance for Dalton Warner Davis on renewal this year. Your presentation on the sensitivities of the insurance market was clear and informative and the technical support offer of Howden is obvious.

Most importantly, your commitment and interest in our business and your understanding of our clients and services result in securing the best terms in the market.

Nick Fennell
Partner
[Dalton Warner Davis LLP](#)